



COVID-19 cancellation

Dear Patients and Parents,

In light of concerns surrounding the corona virus and in response to the latest recommendations from the Governor of Pennsylvania and the White House, we are suspending all non-essential care for at least the next two weeks – through the end of March.

We have attempted to reschedule all appointments during the weeks we will be closed. If your appointment has not been rescheduled, please call our office and we will reschedule it.

If you have an urgent need during this time, such as pain or injury, loose expander, broken bracket, or a broken or a lost retainer, we will be available for emergency appointments. Please call our office so we may determine the best course of action for your specific situation.

At this time, we are not permitted to treat patients with elective procedures which include regular adjustments and removal of braces.

Please call the office so that we can determine the best course of action for the following situations:

1. If you have an emergency such as trauma, pain, swelling or infection.
2. If you have questions regarding turning and expander, pendulum, or continuing the wear of your elastics.
3. If a bracket is broken or loose or a wire is causing pain.

We appreciate your understanding during this difficult time. We look forward to seeing you in our office when it is considered safe for you and our staff.

Sincerely,

Gary E. Cartwright, D.M.D.